

## CANCELLATION POLICY

W.E.F: 10/06/2024

At YTM, we understand that circumstances can change, and sometimes you may need to cancel an order. We aim to make the cancellation process as smooth and convenient as possible. This Cancellation Policy outlines the terms and conditions regarding order cancellations. By shopping with us, you agree to adhere to these policies.

### Cancellation Window

You may request the cancellation of your order within 48 hours of placing it. We recommend reviewing your order carefully during this time to ensure it meets your requirements.

### Cancellation Process

To cancel an order, please Contact our customer support team at [ytmcare1@ytmindia.in](mailto:ytmcare1@ytmindia.in) or +91 8817752441as soon as possible. Provide your order number and the reason for cancellation.

### Refunds for Cancelled Orders

If your cancellation request is made within the specified cancellation window, we will process a full refund to your original payment method. Refunds may take 15 business days to reflect in your account, depending on your financial institution's policies.

### Late Cancellation

If you request a cancellation after the specified cancellation window, we will make every effort to accommodate your request.

### Contact Us

If you have any questions or concerns regarding our Cancellation Policy or need assistance with cancelling an order, please contact our customer support team by writing to us at email: [ytmcare1@ytmindia.in](mailto:ytmcare1@ytmindia.in) or contacting us on +91 8817752441. We are here to assist you with any cancellation-related inquiries.

### Policy Changes

Company reserves the right to update this Cancellation Policy. Any changes will be posted on the website, and we encourage you to review this policy periodically.

### Thank You for Shopping with YTM India Marketing Private Limited

We appreciate your trust in YTM for your shopping needs. We strive to provide excellent service and a hassle-free shopping experience. If you have any questions or need further assistance, please do not hesitate to contact us.